

Eric Gonzalez
Service Team Manager at ABC Plumbing
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To whom it may concern,

I am writing to recommend Kyle Reilly for any job opportunity in the HVAC industry. I had the pleasure of working with Kyle for the year of 2021 at ABC Plumbing, where they demonstrated an exceptional level of professionalism, expertise, and dedication.

Kyle has shown remarkable abilities throughout their time at ABC, and they have achieved some noteworthy accomplishments. They have earned a stellar reputation, with numerous 5-star positive reviews from homeowners, showcasing their ability to provide exceptional customer service, and ensuring customer satisfaction.

Kyle also showed an impressive aptitude for technical skills, with specialized training on Daikin Smart Hub equipment, as well as gained extensive experience troubleshooting communication systems manufactured by Trane, Lennox, and Daikin, which highlights their versatility and competence in the field. Additionally, they have completed the NexStar certification, showcasing their commitment to professional development and high industry standards.

Kyle has also demonstrated excellent leadership skills and was appointed as an acting mentor/trainer in recognition of their outstanding work ethic and performance. They have successfully mentored and coached employees, leading by example and setting high standards for themselves and their team. They have received over 800 hours of hands-on training and accumulated over 10,000 hours of work experience during their HVAC career, which is a testament to their dedication, perseverance, and work ethic.

Overall, Kyle has been a valuable asset to our company, and their exceptional leadership skills and professionalism have contributed significantly to the success of our team. I strongly recommend Kyle for any job opportunity in the HVAC industry, and I have no doubt they will make a significant and positive impact on any team they join.

Sincerely,
Eric Gonzalez